

Global Vendor CRM CASE STUDY



Client: **PERPETUAL**

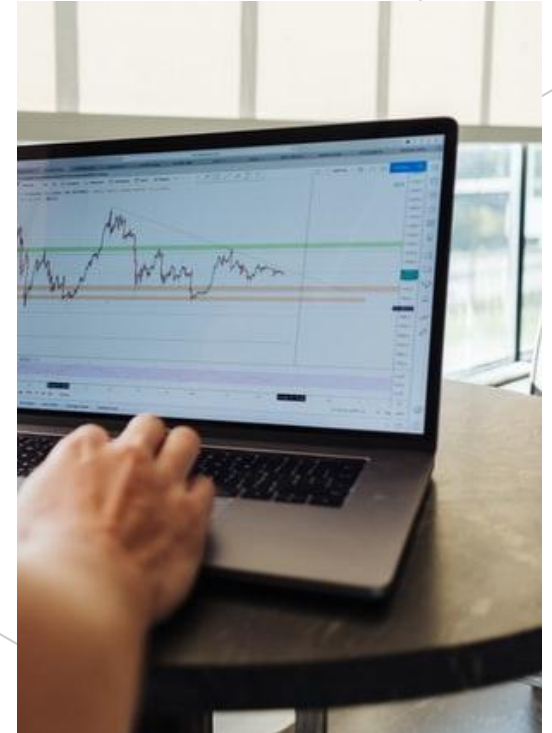
DAI Global is a development consulting firm that helps governments, organizations, and businesses create sustainable solutions to complex global development challenges. Founded in 1970, DAI works with clients in over 90 countries.

DAI group has partnered with our client to build a CRM to manage DAI global vendors and partners across the globe.



Inspironlabs have been working on building the vendor management for DAI Global:

- A database of vendors, including contact information and qualifications.
- A system for tracking and managing vendor contracts and agreements.
- A system for tracking and managing vendor performance and compliance with industry regulations.
- Communication tools for coordinating with vendors on projects and tasks.
- Automated workflows for vendor onboarding and offboarding.
- Reporting and analytics on vendor performance and spending.
- Integration with other systems, such as procurement, supply chain, and logistics systems.
- Ability to manage and track vendor certifications and qualifications
- A system for managing and tracking vendor insurance and bonding.
- A system for managing and tracking vendor invoices and payments.
- A system for managing and tracking vendor safety and training records.
- A system for managing and tracking vendor incidents and non-compliance issues.
- A system for managing and tracking vendor audit and inspection records.
- A system for managing and tracking vendor RFP and RFQ records.
- Option for vendors to access and update their information via a self-service portal.
- Option for setting up automated reminders for renewals, certifications and other important dates.



**THANK
YOU**